




## QUALITY POLICY

BluMetric Environmental Inc. is committed to excellence for our customers. From conceptualization through delivery, we make it our business to understand the needs of our customers and respond with systems and services that meet or exceed their expectations.

We will measure our success by monitoring our systems and services against requirements, by assessing the level of customer satisfaction with our efforts, and by comparing financial results with those expected by our shareholders. We will use this data to plan improvements and increase the value of systems and services delivered to our clients.

We believe that quality is the responsibility of every employee. Management will ensure that this Quality Policy and our commitment to the process to achieve quality is communicated, understood, implemented and maintained across the Organization at all levels.

| BluMetric Environmental Inc. | CEO Signature  |
|------------------------------|--|
| Date: May 25, 2020           |  |

|   |                             |                     |                |
|---|-----------------------------|---------------------|----------------|
|  | Quality Management Document |                     | QM-002         |
|   | <b>Quality Policy</b>       |                     | Revision: v3.3 |
|   | Owner:                      | Director Operations | Page 2 of 3    |


| Posted Locations   |
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| <b>PAGE 1 OF THIS DOCUMENT IS POSTED AS THE POLICY.<br/>THIS IS A CONTROL PAGE ONLY.</b> |
| Main Reception at 3108 Carp Road   |
| Lunch room at 2710 Carp Road   |
| Main Office at 2710 Carp Road  |
| Reception at 750 Palladium Drive   |
| Electrical Supervisors Office at 4-41 rue de Valcourt                                    |

| Distribution of Quality Policy  |
|---|
| <p>This Quality Policy may be provided to any and all interested parties identified in QP-003 or otherwise. All copies shall be provide in secured PDF format as is available on QMS page on BLM intranet (SharePoint).</p> |

## REVISIONS

| Rev | Effective Date (mm-dd-yyyy) | Authors                    | Approver                 | Change Description   |
|-----|-----------------------------|----------------------------|--------------------------|--|
| 1.0 | July 18, 2014               | Quality Manager            | President Water Division | Initial issue as BluMetric   |
| 1.1 | March 24, 2016              | Quality Manager            | Director Systems         | Policy changed to reflect company organization structure and signed by Systems Director.   |
| 2.1 | March 7, 2017               | Manager Management Systems | Director Systems         | QM-002 Updated format as part of ISO9001:2015 update. New Director signature.  |
| 2.2 | June 6, 2017                | Manager Management Systems | Director Systems         | Format correction. Addition of statement regarding availability of Quality Policy to interested parties. Added Main Office at 2710 Carp Rd to Posted Locations |



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|-----|-----------------------------|------------------------------|---------------------|--|
| 2.3 | October 2, 2017             | Quality Administrator        | Quality Manager     | Updated posted locations.  |
| 3.1 | April 23, 2018              | Manager Business Processes   | Directors           | Integration of former WGI Quality Policy for Services and current Quality Policy for Systems |
| 3.2 | April 22, 2019              | Team Lead Management Systems | Director Operations | Reviewed and signed with current annual date.  |
| 3.3 | May 25, 2020                | Team Lead Management Systems | Director Operations | Reviewed and signed with current annual date.  |

